GF24/12/43 Appointment of Website Hosting and Support supplier

History

The present Website hosting and support supplier was appointed in 2018 when the new website was commissioned and has not been revisited since then

Quotes Received

Quote 1

Annual hosting @ £20 per month	£240.00
Support Costs 5 hrs annually @ £48/hr	£240.00
Domain Renewal 1 year	£25.00

Total	**£505.00**

To install an AI chatbot
The cost would normally be £1,000+vat setup and £25 - £50+vat / month hosting / support - depending on the amount of data added, offer it to you for free for 2025 to see if AI can be of use to the council - and just include this in normal hosting and support.

Quote 2

Domain Hosting	£150.00
Support costs @ £30 per hr ad hoc	£150.00
Domain registration	£ 20.00
Total	£320.00

AI chatbot can be supplied at £300 annually if required

What is an AI chatbot?
AI chatbot uses natural language processing to generate human-like responses to user prompts:
What it can do?
ChatGPT can answer questions, write articles, essays, social media posts, emails, and code. It can also compose poems, write movie scripts, and add humour or levity to its responses

Decision required:

To appoint a Website and Hosting supplier for the next 3 years

Prepared L Wright 10/12/24